

Your dive training is meant to be fun and exciting, but like any form of learning, you will need to invest some time and effort to make the most of your course. In an effort to offer you and fellow students the best program possible.

Student Responsibilities

The theory segment of your PADI course is based on home study. Review sessions with an instructor are designed to answer question, and review key points-NOT AS A SUBSTITUTE FOR INDEPENDENT HOME STUDY. You must agree to:

- Review course enrollment paperwork and study your PADI Course manuals and RDP tables.
- Review and complete all course paperwork, in good time for your course.
- Have medical form signed by a physician (if necessary) in time for your course.
- Be on time for all course dates.
- Be prepared for theory sessions by reading/viewing the required chapters in your PADI Manual, video/DVD or CD-ROM.
- Complete all knowledge reviews in your PADI course manual BEFORE your theory session.
- Arrive for pool and open water dives in good time, allowing time to get changed.
- Follow all pool, open water and course procedures as outlined by our instructors and in your enrollment paperwork (where to drop equipment, no shoes on pool deck, etc) and be attentive during your training sessions.

- Ask questions about anything that is not understood.

Scubaguru.org Responsibilities

If the student completes all course work assigned, arrives for class promptly, and otherwise follows directions for learning given by the instructor, Scubaguru.org accepts responsibility for learning challenges.

However, course objectives must be met within the time frame of the scheduled class before the student is certified. If the instructor feels that you will not be able to master the required skills within the time frame of the class schedule, you will have the option additional instruction at an additional fee.

Your instructor and staff agree to:

- Be ready to start the class as scheduled.
- Ensure that all equipment provided has been serviced in accordance with the manufacturer's recommendations and HSE requirements.
- Provide a positive and fun learning environment in which to master course objectives.
- Answer the student's questions to the best of their ability.
- Be patient and assist the student through learning challenges.

It is further agreed that you, the student, are responsible for any equipment loaned/rented throughout the duration of your course.

All outstanding balances must be paid to Scuba Guru prior to receiving certification card.

Course Fees

All course fees are due at the time of the course registration unless other arrangements are made. Scuba Guru reserves the right to withhold any certification until all course fees are paid in full and all rental gear is returned.

Course Cancellation/Reschedule policy

There is no refund for cancelled courses but a credit will be given for future courses that are similar in nature (i.e. Open Water course to another Open Water course...Advanced Open Water to Advanced Open Water). If a student wishes to transfer a credit to a course in which the fees are higher, he or she will pay the difference.

*****Re-Scheduling Fee, Additional Instruction Fee*****

In the event Part 1 (Pool and Academics) or Part 2 (Open Water Checkout Dives) have to be re-scheduled, once agreed upon by both parties as executed in this contract and a date change has to be made, changing the date to another date will incur a **\$100.00 change fee. In the event, the student or student(s) cannot perform/master the skills in the scheduled/designated class, the student(s) have the option to join another already scheduled class free of charge provided that there is a class already scheduled or pay for an additional class fee of \$400.00 per person.**

All course cancellations will receive a credit toward future course less any cost incurred by ScubaGuru.org (i.e. pool fees, etc) associated with cancellation.

*****Courses scheduled and cancelled within 48 hours will not be given a credit*****

A refund or a credit will NOT be given for academic materials or equipment purchased related to the course (i.e. Open Water Crew Packs, Advanced Open Water Manuals, Rescue Diver Manuals, Specialty diver manuals, Divemaster Crew Packs and IDC Crewpacks and associated academic materials, for example, RDP charts, eRDP Multilevel Computers, mask, fins, booties, snorkels, wet suits, gloves etc.)

Courses not scheduled will retain a non-transferrable credit good for one year.

Our Scuba classes are performance based. Any student who cannot complete his/her course for performance reasons are allowed to join the next scheduled class at no additional cost. No refunds are made for students who cannot meet the performance standards.